



**TUBMAN
HEATING**
BOILER & BURNER SPECIALISTS

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Quality Policy

Tubman Heating Limited (THL) is a private company specializing in sourcing, servicing, maintaining, and installing boilers, burners and associated equipment. The nature of the company's activities requires particular emphasis on experience, expertise, reliability, and quality.

Management's objective is to provide these services in a manner which conforms to contractual requirements. The assurance of quality is therefore fundamental to all work undertaken by the company and shall be practiced by all personnel in their daily work activities. As Chief Executive Officer, I accept that in all matters pertaining to the company, I am finally responsible.

In order to achieve this objective, the company's policy is to establish and maintain an effective and efficient quality assurance program, planned and developed in conjunction with other management functions. Determination of conformance of work to contract requirements is made based on objective evidence of quality.

Our quality assurance program is based on the requirements of ISO 9001-2015. THL is committed to complying with the relevant requirements and to continually improving the effectiveness of the quality management system. The policy will be reviewed for continuing suitability on an annual basis.

Our Quality Assurance Manual describes how our quality assurance program is designed to ensure that all requirements relating to quality are recognized and that consistent and uniform control of these requirements is adequately established and maintained. We will

- continuously provide superior quality, competitive products and services, on time, meeting or exceeding our customers requirements.
- regularly review our performance to ensure output standards are continually improving.

Michael Buckley
Chief Executive Officer

Date 19th October 2021